

No Go Zone site assessment process

Plan ahead for safety. A Powerline Safety No Go Zone assessment is essential to ensure the safety of workers, equipment, and the public when operating near overhead or underground powerlines.

Step 1



Pre-assessment check

Before starting your work on site, complete these checks:

- Use the *Look Up and Live* and *Before You Dig* apps to check for overhead and underground powerlines.
- Be clear about how you plan to complete the job.
- For underground work, ensure your *Before You Dig* response is less than 28 days old. A permit may be required.
- Working within 6.4 meters of overhead powerlines? If yes – or if you're unsure – submit an application.
- Working within 2.0 meters of underground powerline alignments? If yes – or if you're unsure – submit an application.

Step 2



Submit application

Register at the mySupply portal:
powercor.com.au/mysupply

- Click on No Go Zone assessment section.
- As the responsible person for the project, you will need the following information:
 - Project location and description of planned works
 - Contact details
 - For underground works - a valid Before you Dig enquiry response.
 - In your application, list the site contact—the person responsible for supervising the work

powercor.com.au/mysupply

Step 3



Booking confirmation

- The No Go Zone team will review your request.
- They will contact you within 5 business days to arrange a site visit.

Step 4



Site visit

- Most site assessments are completed within 10 business days.
- During busy periods, it may take up to 20 business days.
- The site contact must be available at the agreed date and time for the inspection.

Step 5



Assessment report

- You'll receive your No Go Zone assessment within two business days of the initial site assessment.
- If extra safety measures are needed—like isolation, shutdown, visual warning devices, or construction—this can take 4 to 6 weeks.
- Additional charges will apply for these safety services.



Next steps

- Move forward based on the results of the assessment.

Response times are subject to application volumes and site locations. Contact **03 9297 6442** or **ngzenquiries@powercor.com.au**