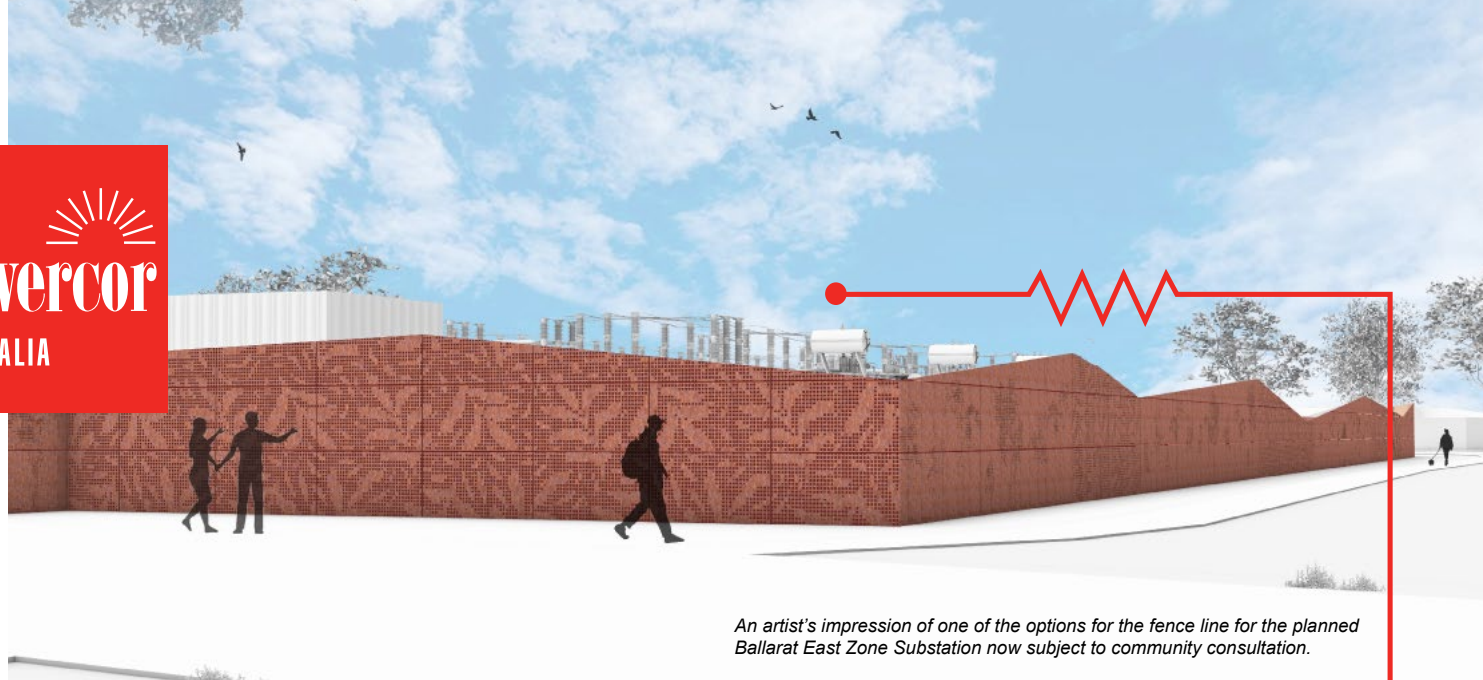




An artist's impression of one of the options for the fence line for the planned Ballarat East Zone Substation now subject to community consultation.

December 2023

Ballarat East Zone Substation Community Update

Dear Resident,

Over the past few weeks, we've had the opportunity to meet with many Ballarat East neighbours and nearby community members to discuss the new zone substation project.

There are many different perspectives and opinions about the project and we welcome all feedback as we finalise the plans for the new site.

In our recent interactions, we've had the privilege of meeting community members who express support for the project, recognising its importance and potential to bring positive change. Equally important, we've engaged with individuals who voiced concerns and opposition. We appreciate these conversations and highlight the importance of working with the community to visually shape this critical project.

Your feedback is important, and we want to assure you that we'll continue being available to discuss the project and collaborate on the visual design and the Community Legacy Fund. Our commitment to creating a community-driven visual design remains.

Update on community engagement

In our recent community engagement, we have reached out to our neighbours with over 2,000 letterbox drops, advertised locally, offered personalised 1:1 meetings, and hosted two community drop-in sessions attended by an estimated 60 community members.

Thank you to those who attended our drop-in sessions, taking the time to ask questions and share your views. For those who couldn't make it, we will have more sessions available to you in the new year. Alternatively, you can visit our website, which includes the information below, or contact us directly for further information.

Information shared and available online:

- **Ballarat East Zone Substation Project Fact Sheet**
- **Ballarat East Community Benefits Package Fact Sheet**
- **Frequently Asked Questions**
- **Electromagnetic Fields Fact Sheet**
- **Ballarat East Substation Noise Report**

All documents are now accessible on our website at: [Powercor.com.au/BallaratEastZSS](https://www.powercor.com.au/BallaratEastZSS)

In the New Year:

Your questions and comments help inform us on the type of information the community would like to know about the project.

In the new year, we'll share insights gathered from your input and feedback. We'll provide a summary report of the common themes that emerged from our engagements, including your preferences to date for visual design and ideas for the Community Legacy Fund.

Furthermore, in the new year, owners of neighbouring properties eligible for the Direct Neighbour Payment or the Community Solar Fund will hear from us directly.

Based on your feedback, we've extended consultation to Thursday, 29 February 2024, and will host two more community drop-in sessions in February 2024. We will provide more information on these in the new year.

We continue to encourage the community to provide feedback as part of the co-design process to inform options, including:

- Colour, pattern, and height of external fencing
- Lighting
- Landscaping
- Community Legacy Fund.

Ensure your voice is heard

before **Thursday 29 February 2024**, via the below options:

- **Online:** engage.powercor.com.au/ballarateastzss
- **Email:** majorprojects@powercor.com.au
- **Phone:** 13 24 12
- **Community drop-in sessions:** to be held in February 2024, further information to follow.

After this stage of consultation finishes, we will begin designing the exterior of the site, taking into consideration the feedback received.

Once the design is completed, we will present the draft concepts to the community to choose their preferred design.

Ongoing engagement

We encourage you to stay connected, share your insights, and play a role in shaping the ongoing visual design of the Ballarat East Zone Substation project. Stay tuned for further opportunities to access additional information and participate in community drop-in sessions in the upcoming months.

From the Powercor team