

# Minutes & Actions

## Customer Consultative Committee

10am to 2pm, Wednesday 14 November 2018

Boardroom, Level 9, 40 Market Street



### 1. Attendee

#### Committee

Leigh Clemow	Regional Development Victoria
John Cutler	NECA, Victorian President
Gavin Dufty	St Vincent De Paul
Paul Kirkpatrick	Bendigo Community
Kate Leslie	Alternative Technology Association
Jon Onley	Ai Group
Don Culvenor	Renewable Newstead
Oonagh Kilpatrick	United Dairyfarmers of Victoria
Phil Cantillon	Frankston City Council
Brendan Bloore	General Manager, Customer Services (Committee Chair)
Tim Rourke	CEO of CitiPower, Powercor and United Energy
Jo Pafumi	General Manager, Corporate Affairs
Mark Clarke	General Manager, Networks (United Energy)
Daniel Garvey	Head of Network Planning & Development
Renate Vogt	General Manager, Regulation
Kellie Wilson	Secretariat

#### Guest presenters

Mark de Villiers	Head of Regulatory Strategy & Pricing
Felicity Galluzzo	Manager Urban Programs
Craig Guymer	Team Leader Contestable Works
Adam Gellie	General Manager, Service Delivery (United Energy)

#### Apologies

Steven Neave	General Manager, Electricity Networks (CitiPower and Powercor)
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### Additional attendees (Regulatory Reset)

Peter Eben	Seed Advisory, Energy Futures Customer Advisory Panel (EFCAP) Facilitator
Shelley Ashe	Energy Consumers Australia, EFCAP member
Robyn Robinson	Consumer Challenge Panel (AER)
David Prins	Consumer Challenge Panel (AER)

### Agenda items and actions

Who	Item	Action required
Brendan Bloore	Minutes from the previous meeting held on 19 July 2018 were confirmed	No actions
Renate Vogt	Regulatory Reset and Stakeholder Engagement	Feedback from the committee will be welcomed on the draft regulatory proposal
Jo Pafumi	Demand Response and Summer Readiness	No actions
Felicity Galluzzo Craig Guymer	Residential Housing Estate Connections – Future Planning	No actions
Daniel Garvey	Solar Connections Process	No actions
Renate Vogt	Other Items	Feedback from the committee on the Alternative Control Services(ACS) regulatory proposal
Brendan Bloore	Other items	Proposed dates for 2019 meetings in March, July and November
Brendan Bloore	Other items	Feedback from the committee on the role and terms of reference for CCC
Brendan Bloore	Other items	The first meeting of 2019 in March to seek input on how the committee can add value throughout the year
Kate Leslie	Organisational name change from the <i>Alternative Technology Association to Renew</i>	No action