

RICHMOND NETWORK UPGRADE PROJECT

As Richmond's energy demand grows, we're working hard to upgrade our network to keep electricity supplies reliable for everyone. While we work to connect new commercial developments in the area, we are taking the opportunity to also expand the capacity of the network. This year's upgrade will be the biggest piece of work required in the area for the foreseeable future, ensuring we continue delivering electricity with 99.99% reliability. Our crews will commence work from July 2020 and we expect the project to be complete by early 2021.

The Project

We are installing 1.2 kilometres of new underground cables with the capacity to meet current and future electricity demand in Richmond and the surrounding area. The construction works will be conducted on sections of Adelaide Street, Chestnut Street, Church Street, Green Street, Oddy's Lane and William Street.

Work will start from CitiPower's Richmond Zone Substation on Oddy's Lane in Cremorne. Trenching and boring will then be conducted, progressing north on Green Street towards Church Street. Works will terminate on the corner of Church Street and Shamrock Street.

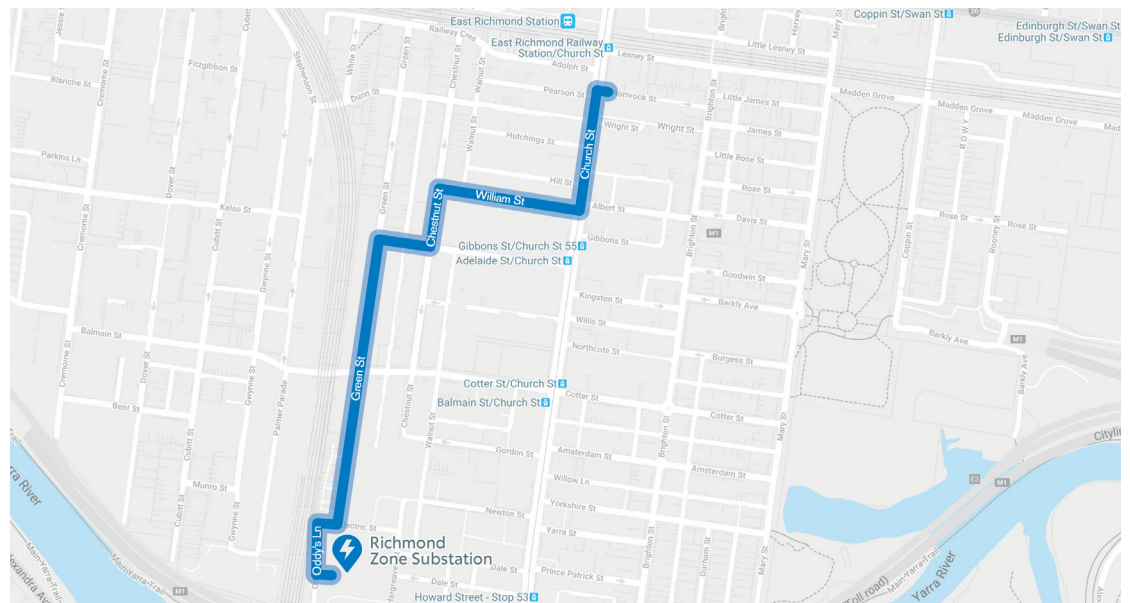
Reducing impacts and minimising disruptions

This construction project will generate some disruption to traffic, parking and public transport. We will be working closely with residents and businesses to minimise the impact.

Working steadily along the cable route, any disruptions or changes to traffic will be in place for only a few days at a time. Traffic controllers

and signage will be available to help ensure motorists, pedestrians and cyclists remain safe in changed road conditions.

We expect the majority of our work to take place during the day, but there may be some instances where we must complete night works.



Keeping you informed

We are committed to keeping you informed. We will notify residents and businesses affected by each stage of works before we begin. This includes notification about any night works.

While COVID-19 has changed the way we live and work, we are continuing our work to sustain the same high levels of reliability for homes and businesses. This includes the delivery of our extensive capital works program (such as this project) that ensures our network has the capacity to support growing demand. Please continue to respect our crews on the ground as they work to ensure our network is robust now and for the long term.

For further information, visit citipower.com.au/major-projects or call **1300 301 101**

To learn about our response to COVID-19, please visit citipower.com.au/covid

About CitiPower

CitiPower delivers electricity to a 157 kilometre square area across the Melbourne CBD and inner suburbs.

Residential households account for 83 per cent of CitiPower's 343,000 customer connections. Our network also supports a diversity of commercial and industrial customers, ranging from cafes and 51,000 small businesses to restaurants and major office buildings as well as world-class sporting precincts, public health, education, government and cultural facilities.

Electricity is distributed in the region via a network comprising over 7,500 kilometres of

wires, supported by more than 58,123 poles and associated infrastructure.

Our work is performed by a team of highly-skilled tradespeople and professionals, committed to providing quality services. These services are delivered from a depot in Richmond as well as from a purpose-built customer contact centre in Bendigo and corporate office in Melbourne.

CitiPower is the most efficient distribution network in the country and the most highly utilised network CBD.