

12 STEPS TO SOLAR SUCCESS

To help you save time and money, we've made this easy checklist to guide you through every step of the journey.

- Log on to myEnergy on the CitiPower and Powercor website to find out your daily energy use.
- Get your solar pre-approval from CitiPower and Powercor using eConnect.
- Check to see if you qualify for the Victorian government's Solar Homes Program.
- Find an approved retailer and accredited installer on the Clean Energy Council website.
- Get three quotes from different retailers.
- Make sure that the size of system matches your needs and load profile.
- Double check that your inverter is "smart" and is Volt-Watt or Volt-Var enabled.
- Check with your solar retailer to see if The Small-scale Renewable Energy Scheme (STCs) has been included in the quote.
- Check your quote for relevant documentation:
 - Warranty/s for all components
 - List of components
 - Proposed system design
 - Expected performance
- Collect your Certificate of Electrical Safety (COES) from a licensed electrician after installation.
- Check your licensed electrician has registered your system with us by submitting an alteration request using e-connect.
- Check with your retailer and make sure you are set up to receive solar feed-in rebates.
- Book in your first maintenance inspection.

About CitiPower and Powercor

CitiPower and Powercor are distribution businesses responsible for operating and maintaining the electricity network that transports electricity to more than 1.1 million homes and businesses across western Victoria and Melbourne's CBD and inner suburbs.

Our customers expect us to deliver the electricity they need to power their lives and we work all year round to make sure our network is reliable.

Australian Energy Regulator benchmarking ranks us among the most reliable networks in Australia. In the Powercor network, electricity is available for more than 99.97 per cent of the year, equating to customers on average being without power for about 2.5 hours a year. In the CitiPower area, electricity is available for 99.99 per cent of the year, or the equivalent of being without power for 20 minutes.