

## RETURNING TO YOUR PROPERTY: ELECTRICITY SUPPLY & SAFETY

### Returning to your property safely

We understand getting the power turned back on as soon as possible is a priority. However, the combination of electricity and water is very dangerous, so it's essential this is done safely.

To keep safe when you return to your property:

- proceed with caution - don't assume your power is disconnected
- do not try to operate any electrical appliances or switch the power back on if water entered your property
- wear synthetic or rubber soled shoes if water is still around.

If water **did not enter** your property, be careful, and make sure it is safe before turning your switchboard back on or using any electrical devices.

If water **did enter** your property, Energy Safe Victoria (ESV) recommends that you engage a Licensed Electrician to check whether it is safe to turn on your main switch and use appliances.

If water **did enter** your property AND you were **disconnected/isolated by Powercor**, then your licensed electrician must provide a Certificate of Electrical Safety to us before power can be restored.

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### Getting reconnected safely

- Engage a licensed electrician:
  - search for a licensed electrician by location on the Energy Safe Victoria website:  
<https://esv.vic.gov.au/licensing-coes/public-register-and-searches/>
- Your licensed electrician will:
  - complete a safety and compliance inspection
  - issue a Certificate of Electrical Safety and send it to [info@powercor.com.au](mailto:info@powercor.com.au)
  - arrange the reconnection directly with us on your behalf by calling 13 24 12.

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### Need help?

If you have any questions, please contact us on 13 24 12.