

# Greenfield Connections

## Performance & consultation report

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Q4 2022



# Actions

# Actions | Q3 2022 meeting, November 2022

## Actions

#	Who	Description	Date due	Status
1.2	JP	Work with Sam N, Anthony G and other industry partners to implement a 'medium density/secure estate' audit process suitable to all parties <b>[Update]</b> Process in place on a trial basis. Formalisation to follow	Dec	In progress


# Performance

Quarter 4 2022

# Q4 2022 Performance | CitiPower/Powercor

Process step	Measure	Target	FY 2021	Q2 2022	Q3 2022	Q4 2022	FY 2022	Trend
Masterplan review	% reviewed within timeframe	80% / 10 days	Average 11 days 69% within 10 days (683 completed)	Average 28.5 days 17% within 10 days (125 completed)	Average 59.5 days 27% within 10 days (188 completed)	Average 18.7 days 48.2% within 10 days (137 completed)	Average 35.1 days 34% within 10 days (549 completed)	↑
Design review	Average business days	16 days	Average 14.3 days (1,329 completed)	Average 19.9 days (328 completed)	Average 16.7 days (301 completed)	Average 12.7 days (226 completed)	Average 17.4 days (993 completed)	↑
'As built' plan review	% reviewed within timeframe	70% / 5 days	93% within 5 days (1,483 completed)	83% within 5 days (439 completed)	87% within 5 days (448 completed)	89.2% within 5 days (378 completed)	85.8% within 5 days (1523 completed)	↑
	Average business days	8 days	Average 2.6 days	Average 3.1 days	Average 2.8 days	Average 2.6 days	Average 2.9 days	↑
Final audit	% completed within timeframe	70% / 6 days	71% within 6 days	26.3% within 6 days	30.1% within 6 days	95.7% within 6 days	56.6% within 6 days	↑
Certificate of practical completion	% issued within timeframe	90% / 5 days	92.2% within 5 days (640 completed)	93.7% within 5 days (153 completed)	95.3% within 5 days (171 completed)	92.6% within 5 days (164 completed)	91.6% within 5 days (591 completed)	→
Time to 'tie in'	Average business days to tie in	20 days	NA	31 days	34 days	42.7 days	42.4 days	↓
	% tied in within timeframe	>95% agreed date	99%	94.7%	99.2%	94%	97%	↓

# Q4 2022 Performance | United Energy

Process step	Measure	Target	FY 2021	Q2 2022	Q3 2022	Q4 2022	FY 2022	Status
Offer issued	% completed within time frame	20 days	100%	Not applicable <sup>1</sup>	100%	0%	57%	
Masterplan review	% completed within time frame	10 days	100%	Not applicable <sup>1</sup>	Not applicable <sup>1</sup>	Not applicable <sup>1</sup>	100%	
Design review	% completed within time frame	20 days	100%	100%	100%	100%	100%	
Authority to construct	% completed within time frame	10 days	100%	100%	Not applicable <sup>1</sup>	100%	100%	
Authority to commission	% completed within time frame	10 days	100%	100%	100%	100%	100%	

<sup>1</sup> 1. Zero applications received

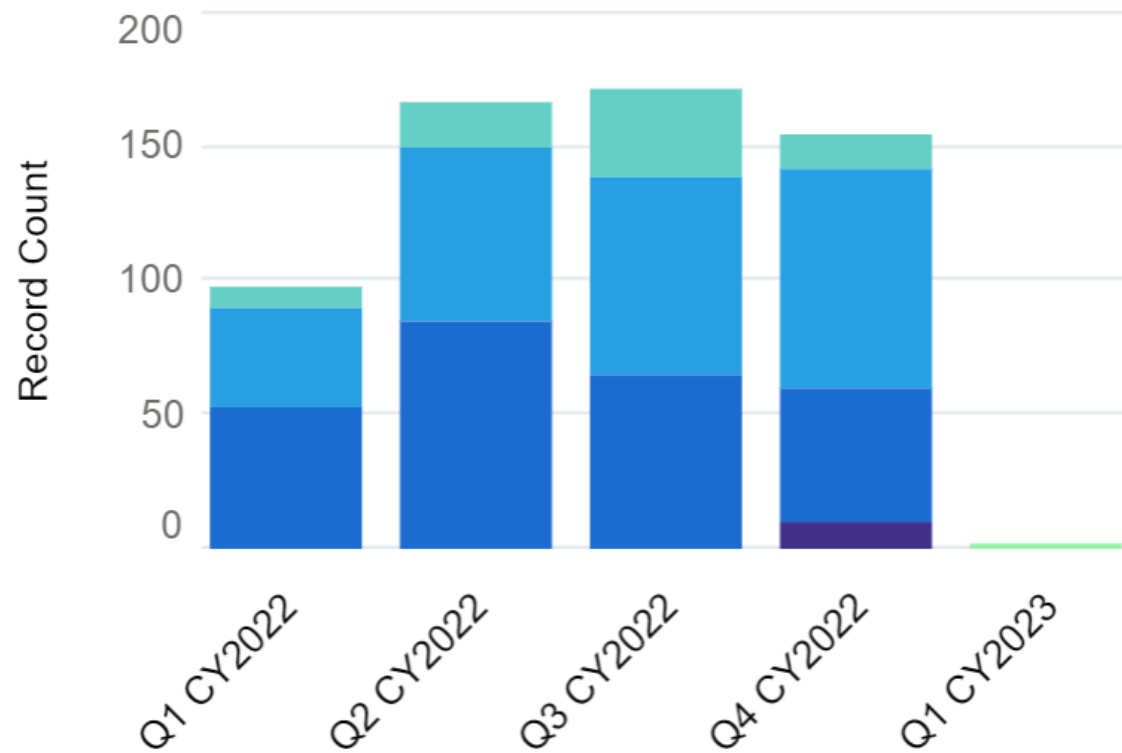
# a. VPN audit breakdown by type

Sam Reidy

# VPN Audit breakdown | Volumes YOY/YTD/Q1-4 2022

## YTD Audit Volumes by Audit Regime

Quarterly view showing LY to today



Legend	Audit Type
	Enhanced
	Normal
	Reduced
	Compliance Audit



# Initiatives

# Topics | for discussion...

a. Introducing Ahsan Sheikh | Project Manager UE

Derek

b. Enhancements to Contractor Rating Scheme

Sam/Peter

c. Master plan process

Sam

# a. Introducing Ahsan Sheikh (UE)

Derek

# b. Enhancements to Contractor Rating Scheme

Sam/Peter

# c. Master plan process

Sam

# Open forum

Discussion

# Other business/forward view

# Other business | for discussion...

1. [Next meeting]
  - 11am Wednesday 24 May 2023 – Market Street?



# Appendix

# Meeting minutes | Q3 2022

## Minutes from Q3 meeting

Agenda item	Consensus/summary
3	[ <b>Motion</b> ] Committee supportive of UE/Powercor proposed measures (regulated & non-regulated) from 2023; noted all six measures will continue to be reported
3	Powercor confirmed all existing measures will continue to be presented to industry at quarterly meetings beyond when regulation commences
4	Sam N noted industry changes will see the removal of gas and standard inclusion of solar in residences from next year. A topic for our next meeting
4	Stephen W asked John F to speak on recent sales trends, suggested some downturn
4	John F sought confirmation of new audit request cut off from 1 December. Sam R clarified this is the cut off for assurance of completion prior to Christmas. Powercor will have team members available right through Christmas and new year break but not a full team
4	John F sought clarity regarding medium density criteria/characteristics, confirmed by Sam N
4	Sam N advised 4 main cable installers have ~400 projects with cables in ground that have not yet been filled in due to wet weather. Influx possible early 2023
4	John F asked if we can also present the volumes of audits completed per quarter
4	John F advises construction costs likely to remain high for the next 6 months

# Commitments

# Customer Commitments | All completed (as published in 2020)

✓ Exploration of creating a more interactive system for completing audit, resulting in a faster turnaround time

✓ Consult with industry on implementation plan based on findings learned from the exploration of a more interactive system for completing audit

✓ Communicate process for requesting a final audit at 'as-built' submission

✓ Allow design review submission for multiple adjoining stages of a development concurrently

✓ Create and trial rating system for those who deliver high quality products

31 Mar 2021

30 Jun 2021

30 Sep 2021

31 Dec 2021

✓ Publish 'allowable variation tolerances' document to guide scope decisions

✓ Earlier release of plans for certification (within 28 day window)

✓ Exploring methods to minimise the disruption to developers to rectify non-compliant audit findings without compromising quality and safety standards

# Completed | All customer standards commitments have been completed

Commitment	Summary	Status
Publish 'allowable variations tolerances' document to guide scope decisions	Allowable variations published in 2021 [Link: <a href="https://media.powercor.com.au/wp-content/uploads/2021/07/13165303/Allowable-Construction-Tolerances.pdf">https://media.powercor.com.au/wp-content/uploads/2021/07/13165303/Allowable-Construction-Tolerances.pdf</a> ]	Complete
Allow design review submission for multiple adjoining stages of a development concurrently	Multiple stage submissions accepted as of July 2021	Complete
Earlier release of plans for certification (within 28 Days)	From 1 April 2021, systems in place to ensure all plans are being released within 20 days from the SPEAR notification.	Complete
Exploration of a creation of a more interactive system for completing audit, resulting in a faster turnaround time.	The new Contractor Rating System has now been in place since 1st July 2021 Contractor Rating Certificates were issued for Q3 on 1st October 2021 that has enabled the following: <ul style="list-style-type: none"> <li>• A &amp; B rated VEDN Auditor Companies are now eligible for a reduced audit regime that includes a desktop audit and site visit with no mechanical excavations. This has resulted in a quicker audit process, civil contractors are no longer required to be on site as equipment is now not required on site</li> <li>• A rated Project Managers are eligible to apply for early SoC once a Network Final Audit has been scheduled as long as all other terms and conditions for apply for early SoC have been met. An Approved Audit is no longer a pre-condition for apply for SoC</li> </ul>	Complete
Exploring methods to minimise the disruption to developments to rectify non-compliant audit findings without compromising quality and safety standards.		
Communicate process for requesting a final audit at 'as-built' submission	Requesting final audit as at 'as built' submission was trialled in 2021. The trial deemed that non-finalised 'as-built' designs added complexity to audit activities and did not unlock any time savings. In fact, delays were more likely due to physical assets being audited not being accurately reflected on available design documents	Complete

# In progress | All customer standards commitments have been completed

Zero commitments remain outstanding, however, we remain committed to continued industry collaboration and the identification/progression of further improvement initiatives