No Go Zone site assessment process

Plan ahead for safety. A Powerline Safety No Go Zone assessment is essential to ensure the safety of workers, equipment, and the public when operating near overhead or underground powerlines.

Step 1

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Pre-assessment check

Before starting your work on site, complete these checks:

- Use the Look Up and Live and Before You Dig apps to check for overhead and underground powerlines.
- Be clear about how you plan to complete the job.
- For underground work, ensure your Before You Dig response is less than 28 days old. A permit may be required.
- Working within 6.4 meters of overhead powerlines? If yes – or if you're unsure – submit an application.
- Working within 2.0 meters of underground powerline alignments? If yes – or if you're unsure – submit an application.

Step 2



Submit application

- Register at the mySupply portal: powercor.com.au/mysupply
- · Click on No Go Zone assessment section.
- As the responsible person for the project, you will need the following information:
 - Project location
- Description of planned works
- Contact details
- For underground works a valid Before you Dig enquiry response.
- In your application, list the site contact—the person responsible for supervising the work

powercor.com.au/mysupply

Step 3



Booking confirmation

- The No Go Zone team will review your request.
- They will contact you within 5 business days to arrange a site visit.

Step 4



Site visit

- Most site assessments are completed within 10 business days.
- During busy periods, it may take up to 20 business days.
- The site contact must be available at the agreed date and time for the inspection.

Step 5



Assessment report

- You'll receive your No Go Zone assessment within 2 business days.
- If extra safety measures are needed—like isolation, shutdown, visual warning devices, or construction—this can take 4 to 6 weeks.
- Additional charges will apply for these safety services.

Next Steps



 Move forward based on the results of the assessment.

Response times are subject to application volumes and site locations Contact 1800 771 434 or ngzenquiries@powercor.com.au



